St Peter & St James Hospice

Volunteer Role Profile - Donkey Carer



Position	**Donkey Carer Volunteer**
Department	**Facilities**

VISION, MISSION AND VALUES

Our Vision

A community where people live and die well according to what matters most to them.

Everyone affected by life-limiting illness has access to our expertise.

Our Mission

Providing the right care, in the right place, at the right time, to everyone who needs us.

Our Values

They are at the heart of our organisation and underpin all that we do, they define who we are, how we work, what we believe in and stand for

- **Compassion** – We show kindness, understanding and empathy in how we treat each other, delivering care that honours dignity
- **Collaboration** – We work together with excellence, inclusion and trust, encouraging diverse perspectives and building strong partnerships
- **Empowerment** – We foster a culture or autonomy, accountability and openness, enabling everyone to participate actively in decision-making

ROLE PURPOSE

The Hospice is set on 36 acres of stunning grounds with landscaped gardens, flower beds and natural woodland. Our grounds are enjoyed by all our visitors, patients, family and friends.

Our two donkeys, **Dudley** born 02/06/2004 and **Dylan** born 25/04/2009 are very important to our patients and visitors. An equine assistant provides care during the week and volunteers provide support during the week and at weekends.

WHAT WILL I BE DOING?

- **Donkey Care -** grooming, apply fly spray and masks, pick out hooves, all training given to undertake tasks
- **Stable and Paddock Maintenance** - Mucking out and refreshing bedding
- **Feeding Donkeys** - Providing fresh food and clean water
- **Attendance** - visit site either morning and afternoon depending on rota
- **Self Hygiene Care** - responsible for personal hand hygiene after dealing with the donkeys
- **Teamwork** - Working with an equine team

WHAT SKILLS WILL I DEVELOP?

- Experience of donkey husbandry
- Communication - working as part of a team

WHAT DO I NEED?

- An interest in donkeys
- Good physical fitness level
- Be committed and reliable
- Be friendly and approachable
- Ability to use email/IT

WHAT ELSE DO I NEED TO KNOW?

- Wear suitable protective clothing and boots (the hospice will provide these)
- Communicate regularly with the Properties Manager and the Equine Assistants
- If the Equine Assistants or Facilities staff are unavailable and there is an emergency, call the vet directly. (Training provided)
- Please do not lift any heavy objects that you are not comfortable with
- Please do not repair any equipment but report to the Property Manager
- Demonstrate hospice values
- Please note there is no available public transport to the hospice site

WHAT TRAINING MUST I DO?

- Mandatory e-learning training modules including Safeguarding, Fire Awareness, Health and Safety, Infections Protection, Information Governance, Manual Handling
- Shadow session with equine assistant
- Face-to-face training when required

WHEN WILL I BE NEEDED?

- Saturday, 9am-10am and/or 4pm-5pm
- Sunday, 9am-10am and/or 4pm-5pm
- Other times by agreement at interview

WHERE WILL I BE VOLUNTEERING?

St Peter and St James Hospice North Common Road North Chailey Haywards Heath West Sussex BN8 4ED

WHO WILL BE MY SUPERVISOR?

Front of House Manager

"Providing the best possible care in the right place and at the right time to everyone who needs us"